# TRAFFIC NEWSLETTER

DMV Administrator's Office ☐ 1905 Lana Avenue NE ☐ Salem, Oregon 97314

<u>May 2025</u>

# New Online Collision Report Service for Oregon Drivers

Operative: April 23, 2025

● New Online Collision Report available at DMV2U (https://dmv2u.oregon.gov/eServices/\_/)

DMV continues to modernize and expand online services. Oregon drivers can now electronically submit collision\* reports via DMV's online customer service portal at dmv2u.oregon.gov.

This new service launched April 23, 2025. Benefits include:

- a) Accessible via personal computer, tablet and smart phone.
- b) Secure, safe and fast method to send collision reports to DMV.
- c) Simplified user experience, with logical flows and prompts to guide the user through the process.
- d) Real-time submission with confirmation email upon completion.
- e) Available 24/7/365 with the option to SAVE and RESUME later.
- f) Option for drivers to view, print and save (download) a copy of their report at time of submission.
- Lessens DMV reliance on labor-intensive paper-centric work processes and reduces customer visits to field offices.

### Service Available for Oregon Drivers

Most Oregon drivers with a DMV issued license will be eligible to use the new online service. Eligibility conditions include:

- a) The person must be a driver involved in the collision.
- b) The driver must be able to log in to DMV2U.

These eligibility conditions are necessary to protect the security of the individual submitting the collision report and to ensure the report is associated to the correct driver account.

### DMV Web Page Updated

Also beginning April 23, 2025, DMV's <u>Collision Reporting and Responsibilities</u> page now includes additional information and a link for drivers to report a motor vehicle traffic collision using the online service.

# Paper Traffic Collision and Insurance Report Form Available

Fillable PDF and paper Traffic Collision and Insurance report forms (<u>DMV Form 735-32</u>) will continue to be available for anyone, including persons unable to log in to DMV2U or entities not required to report (e.g., property owners).

\* **Terminology note**: This article uses the term "collision" due to legislative changes [refer to <u>Senate Bill</u> <u>1574</u> (2024)]. Prior forms and ....

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#### **Attention: Court Clerks**

PLEASE UPDATE YOUR INFORMATION. As you know, DMV maintains a list of courts. It's an important list containing physical addresses and public phone numbers. In fact, your public contact information is placed on our website. And, of course, we only use the private numbers you give us to conduct DMV business and your mailing addresses to send you updates and information.

> To update information, please call (503) 945-5131 or email michael.j.hemsley@odot.state.or.us.





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